



Call Center Headset Special Wire



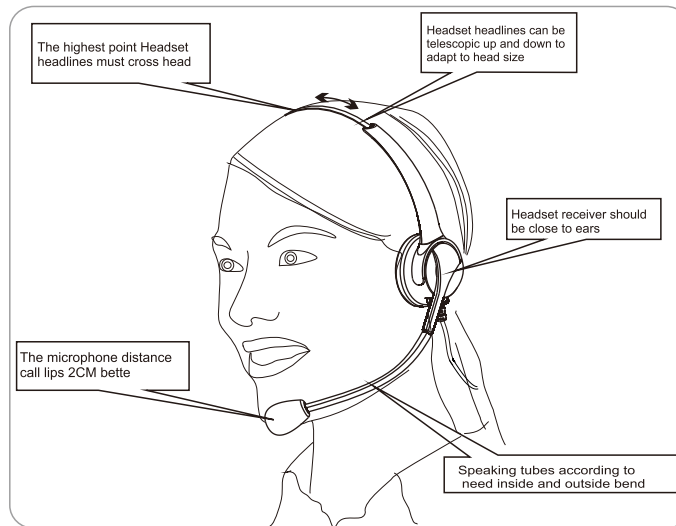
Functions

- High-definition digital voice communication.
- Excellent squelch for realistic face-to-face communication effect.
- Ergonomic design that ensures all-day comfort.
- Automatically supports hot plug so there's no need to install the driver
- External volume control that supports up to 25-level electronic volume control.
- External intelligent mute button with a mute indicator function.

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.1.

Headset Use Method



USER INSTRUCTIONS

1.How to plug

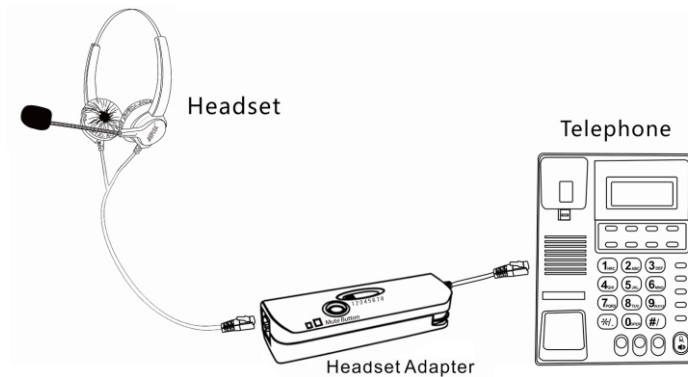
- Plug the headset's adapter (that comes along with the headset) into the phone's RJ9port.
- Then plug the headset into the adapter.

2.Switch to adjust adapter

- Locate the line sequence switch that is present on the adapter (having numbers from 1 -8).
- Try each of the 8 "channels" until you find one with clear communication between the caller and the receiver.

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.2.



3.Headset speaker volume knob

- You can adjust the volume of the headset by adjusting the button on the headset adapter and the telephone.

4.The microphone Mute Button

- Mute Button: During the call, press this button to prohibit the microphone's communication functionality. Repress the button to resume function once more.

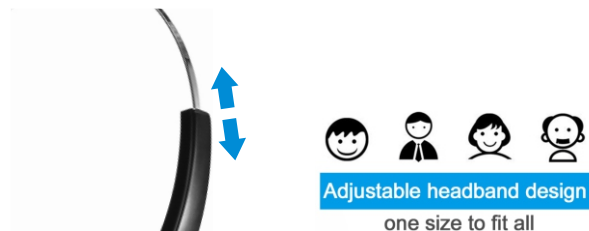


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.3.

5. Headset Headlines

- You can adjust the headband to suit the size that fits you best.



6. Adjustable Arm

- Flexible for the best voice pick up.
(The MIC arm is 330°rotatable)



Compatible with the following Phones

Cisco 7902, 7905, 7905G, 7906G, 7910, 7910+SW 7911, 7912 IP Phones

Panasonic KX-T Series phones such as: KX-T2260, KX-T2310, KX-T2315, KX-T2365, KX-T2368, KX-T7220, KX-T7230, KX-T7330, KX-T7433, KX-T7625, KX-T7630, KX-T7633, KX-T7636, KX-T7665, KX-T7720, KX-T7730, KX-T7740 and KX-T7750

Avaya 1608, 1616, 9620, 9630, 9640, 9640G and 9650 IP Phones

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Yealink SIP-T19P T20P, T21P, T22P, T26P, T28P, T32G, T41P, T38G, T42G, T46G, T48G

AltiGen IP805

CortelcoFanvil C58, C58P C62, C66

Grandstream GXP14XX, GXP1400 GXP1405 GXP1450 GXP2124, GXP2120, GXP2140 GXP2140 GXP2160 GXP2110, GXP2100, GXP2020, GXP2010, GXP1200, GXP280, GXP285, GXV3005, GXV3006, GXV3240 GXV3275 IP Phones

Huawei ET325, ET525

Snom 300, 320, 360, 370, 710, 720, 760, 820, 821, 870

Not recommended

Cisco phones CP-9971 and CP-8961, AT&T model TL86109 phone

NOTE: This headset is compatible with all professional call-center phones. It may not be compatible with some cordless phones. So ensure you check the phone's port number before ordering.

Question 1: Why is there a static noise or disturbance during use?
Either I won't hear the other person or they won't hear me.

Answer: You can solve this by adjusting the line sequence switch from line 1 to 8 until there is clear noise cancellation. The Mic can also be adjusted to the desired position for quality voice pickup.

Question 2: The headset is too small and won't fit comfortably.

Answer: You can adjust the headset by varying the extendable iron arm.

All Call Center Headset Products proudly come with a lifetime warranty.

If you have any issues at all with your Headset or adapter, please don't hesitate to contact us at www.AGPTEK.com and we will gladly ship a replacement, free of charge.

Agptek

USA Tel: 718 513 1616

Address: 7708 18th Ave, Brooklyn, NY 11214. USA

Email: cs@agptek.com

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for recently purchasing one of our company products.

We' re excited to count you as our customer.

For further queries and suggestions,
you can email our customer service at cs@agptek.com.

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