



## Call Center Headset Special Wire



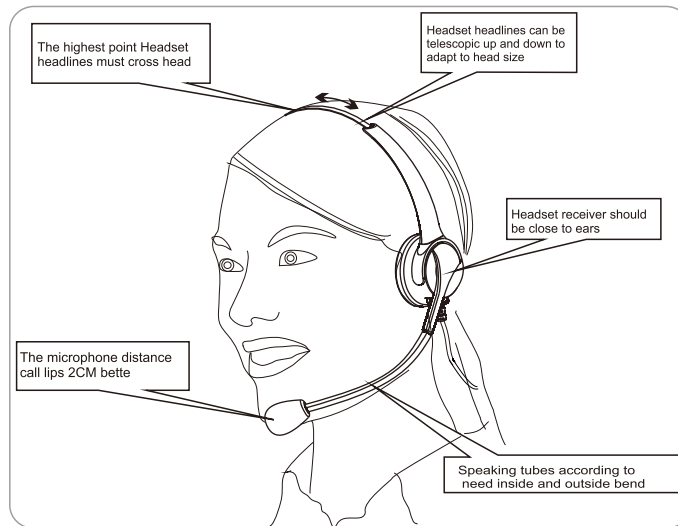
## Functions

- High-definition digital voice communication.
- Excellent squelch for realistic face-to-face communication effect.
- Ergonomic design that ensures all-day comfort.
- Automatically supports hot plug so there's no need to install the driver
- External volume control that supports up to 25-level electronic volume control.
- External intelligent mute button with a mute indicator function.

Helpful Video Guides→ Go to [www.agptek.com](http://www.agptek.com)→Click "Support" -> "Helpful Video"

.1.

## Headset Use Method



## USER INSTRUCTIONS

### 1.How to plug

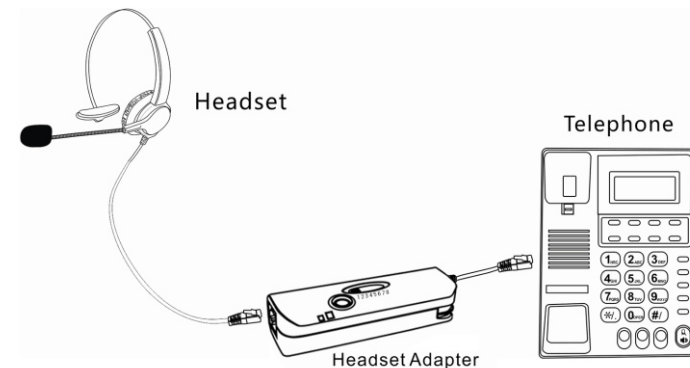
- Plug the headset's adapter (that comes along with the headset) into the phone's RJ9port.
- Then plug the headset into the adapter.

### 2.Switch to adjust adapter

- Locate the line sequence switch that is present on the adapter (having numbers from 1 - 8).
- Try each of the 8 "channels" until you find one with clear communication between the caller and the receiver.

Helpful Video Guides→ Go to [www.agptek.com](http://www.agptek.com)→Click "Support" -> "Helpful Video"

.2.



### 3.Headset speaker volume knob

- You can adjust the volume of the headset by adjusting the button on the headset adapter and the telephone.

### 4.The microphone Mute Button

- Mute Button: During the call, press this button to prohibit the microphone's communication functionality. Repress the button to resume function once more.



Helpful Video Guides→ Go to [www.agptek.com](http://www.agptek.com)→Click "Support" -> "Helpful Video"

.3.

## 5. Headset Headlines

- You can adjust the headband to suit the size that fits you best.



## 6. Adjustable Arm

- Flexible for the best voice pick up.  
(The MIC arm is 330°rotatable)



## Compatible with the following Phones

**Cisco** 7902, 7905, 7905G, 7906G, 7910, 7910+SW 7911, 7912 IP Phones

**Panasonic** KX-T Series phones such as: KX-T2260, KX-T2310, KX-T2315, KX-T2365, KX-T2368, KX-T7220, KX-T7230, KX-T7330, KX-T7433, KX-T7625, KX-T7630, KX-T7633, KX-T7636, KX-T7665, KX-T7720, KX-T7730, KX-T7740 and KX-T7750

**Avaya** 1608, 1616, 9620, 9630, 9640, 9640G and 9650 IP Phones

Helpful Video Guides→ Go to [www.agptek.com](http://www.agptek.com)→Click "Support" -> "Helpful Video"

**Yealink** SIP-T19P T20P, T21P, T22P, T26P, T28P, T32G, T41P, T38G, T42G, T46G, T48G

**AltiGen** IP805

**CortelcoFanvil** C58, C58P C62, C66

**Grandstream** GXP14XX, GXP1400 GXP1405 GXP1450 GXP2124, GXP2120, GXP2140 GXP2140 GXP2160 GXP2110, GXP2100, GXP2020, GXP2010, GXP1200, GXP280, GXP285, GXV3005, GXV3006, GXV3240 GXV3275 IP Phones

**Huawei** ET325, ET525

**Snom** 300, 320,360,370,710, 720,760, 820, 821, 870

## Not recommended

**Cisco phones CP-9971 and CP-8961, AT&T model TL86109 phone**

**NOTE:** This headset is compatible with all professional call-center phones. It may not be compatible with some cordless phones. So ensure you check the phone's port number before ordering.

**Question 1:** Why is there a static noise or disturbance during use? Either I won't hear the other person or they won't hear me.

**Answer:** You can solve this by adjusting the line sequence switch from line 1 to 8 until there is clear noise cancellation. The Mic can also be adjusted to the desired position for quality voice pickup.

**Question 2:** The headset is too small and won't fit comfortably.

**Answer:** You can adjust the headset by varying the extendable iron arm.

**All Call Center Headset Products proudly come with a lifetime warranty. If you have any issues at all with your Headset or adapter, please don't hesitate to contact us at [www.AGPTEK.com](http://www.AGPTEK.com) and we will gladly ship a replacement, free of charge.**

**Agptek**

**USA Tel: 718 513 1616**

**Address: 7708 18th Ave, Brooklyn, NY 11214. USA**

**Email: [cs@agptek.com](mailto:cs@agptek.com)**

Helpful Video Guides→ Go to [www.agptek.com](http://www.agptek.com)→Click "Support" -> "Helpful Video"



# Thank you

for recently purchasing one of our company products.

We're excited to count you as our customer.

For further queries and suggestions, you can email our customer service at [cs@agptek.com](mailto:cs@agptek.com).

**AGPTEK®**